Appendix 1

Adult Social Care Outcomes Framework (ASCOF) 2017/18 to 2023/24

	Adult Social Care Outcomes Framework (ASCOF) 2017/18 to 2023/24 Red = 2021/22 as not available in 2022/23																	
					Coventry							Peer Group	West Mids	England	Rank - England	Rank - England	Quartile	Improvemen
Indicator	Brief Description	2017/18	2018/19	2019/20	2020/21	2021/22	2022-23	2023-24	2023-24	2023-24		2022/23	2022/23	2022/23	2021/22	2022/23	2022/23	Outurn to move
Demain 4	Enhancing quality of life for people with care and support r							Q1	Q2	Q3	Improvement							to next quartile
Domain 1 - E	Ennancing quality of life for people with care and support i	leeas	1	Ι							1							
1A	Social care-related quality of life	18.7	19.1	19.2	N/A	18.9	18.6	NA	NA	NA	NA	18.7	19.1	19	70	112	3	19
1B	Proportion of people who use services who have control over their daily life	70	78.5	75	N/A	73.7	74%	NA	NA	NA	NA	73.1	77.7	77.2	121	121	4	74.7
1C1A	Proportion of adults receiving self-directed support	88	87.8	88.3	88	86.8	100%	99.8%	99.7%	99.0%	•	98.1	95.4	93.5	132	1=	1	=
1C1B	Proportion of carers receiving self-directed support	20	43.1	44.7	51	37.1	100%	100.0%	100.0%	100.0%	++	85.3	85.4	89.3	143	1=	1	=
1C2A	Proportion of adults receiving direct payments	23	22.7	23.9	23	23.4	23%	22.0%	22.0%	22.3%	++	29.2	26.7	26.2	90	94	3	25.2
1C2B	Proportion of carers receiving direct payments for support direct to carer	20	43.1	44.7	51	37.1	54%	52.3%	62.4%	66.7%	•	71	77.9	76.8	128	118	4	66.1
1D	Carer-reported quality of life	NA	7.5	NA	N/A	7	7	7	7	7	++	7.1	7.2	7.3	94	N/A	3	7.2
1E	Proportion of adults with learning disabilities in paid employment	4 (27)	3 (19)	3.3 (24)	3 (23)	2.6 (19)	1.9 (15)	1.9 (14)	1.9 (14)	2.2 (16)	•	3.6	3.2	4.8	111	128	4	2.7
1G	Proportion of adults with learning disabilities who live in their own home or with their family	78	79	78	80	77.5	80%	79.0%	70.7%	79.8%	•	75.4	71.4	80.5	99	86	3	81.8
111	Proportion of people using services reporting they had as much social contact as they would like	45	47.3	42.3	N/A	41.7	45%	NA	NA	NA	NA	43.5	47.1	44.4	55	69	2	48.1
112	Proportion of carers who reported that they had as much social contact as they would like	NA	38.2	N/A	N/A	24.6	24.6%	25.8%	25.8%	25.8%	•	28.4	29.4	28	103	N/A	3	26.7
1J	Adjusted Social Care-related quality of life - impact of Adult Social Care Services	0.39	0.391	0.408	N/A	0.439	0.423	NA	NA	NA	NA	0.408	0.422	0.411	10	50	2	0.429
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Domain 2 - I	Delaying and reducing the need for care and support																	
2A1	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	18	18.9	32.7	25.8	35.1	24.8	5.1 estimated end of year 17.1	12 estimated end of year 23.6	18.6 estimated end of year 24.3	•	15.6	17.8	14.6	147	141	4	17.8

Domain 2 - L	Delaying and reducing the need for care and support
2A1	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population
	Number of admissions
2A2	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population
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18	18.9	32.7	25.8	35.1	24.8	5.1 estimated end of year 17.1	12 estimated end of year 23.6	18.6 estimated end of year 24.3
42	45	79	62	87	56	11	26	42
684.3	768.5	766.5	634.1	810.5	723	159 estimated end of year 557	297 estimated end of year 587	501 estimated end of year 641
322	384	385	321	409	367	80	150	254

•	15.6	17.8	14.6	147	141	4
•	EE0 E	607.9	E60 0	120	120	

17.8
40
669.6
339

2B	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation	81	81.5	80.3	82	84	81.1%	82.7%	85.9%	84.3%	_	83.7	81.6	82.3	78	95	3	83.5
26	(effectiveness of the service)	01	01.5	00.3	02	04	01.176	02.176	05.9%	04.5%	_	03.7	01.0	02.3	10	95	3	03.5
2B2	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)	4.6%	3.8%	4.5%	6.5%	6.9%	6.0%	NA	NA	NA		4.5	4.4	2.9	8	15	1	=
2D	Proportion of those that received a short term service during the year where the sequel to service was either no ongoing support or support of a lower level	74.7	72.3	66.8	60	65.1	75.0%	82.6%	79.5%	76.4%	•	74.4	74.1	77.5	110	89	3	78.3
Domain 3 - I	Oomain 3 - Ensuring that people have a positive experience of care and support																	
3A	Overall satisfaction of people who use services with their care and support	60	63.4	63.1	N/A	62	60.5%	NA	NA	NA	NA	61.7	65.1	64.4	103	118	3	64.7
3B	Overall satisfaction of carers with social services	NA	40.1	NA	N/A	32	32%	33.2%	33.2%	33.2%	•	35.9	34.6	36.3	110	N/A	3	36
3C	Proportion of carers who report that they have been included or consulted in discussion about the person they care for	NA	73.7	NA	N/A	66.5	66.5%	69.2%	69.2%	69.2%	1	64.1	61	64.7	50	N/A	2	68.1
3D1	Proportion of people who use services who find it easy to find information about services	69	65	69.8	N/A	66.2	70.5%	NA	NA	NA	NA	66.1	65.6	67.2	61	39	2	71
3D2	Proportion of carers who find it easy to find information about services	NA	60.1	NA	N/A	58.7	58.7%	60.4%	60.4%	60.4%	•	54.7	54.8	57.7	60	N/A	2	61.8
Domain 4 - I	Ensuring people are safe and protected from avoidable ha	rm									_							
4A	Proportion of people who use services who feel safe	72	69.7	76.7	N/A	72.0	69.9%	NA	NA	NA	NA	68.0	71.3	69.7	36	79	2	73
4B	Proportion of people who use services who say that those services have made them feel safe and secure	86	84	80.9	N/A	85.3	87.4%	NA	NA	NA	NA	85.4	89	87.1	87	77	3	87.7
			•															
LOCAL	Reviews for people in long term support for 12+ months	58.7%	67.0%	59.8%	42.5%	44.9%	49.2%	48.4%	49.6%	53.4%	•	54%	64.0%	57%	102	101	3	58%
LOCAL	Waiting times for Care Act Assessment (average of days)					146	114	92	96	80	•							
LOCAL	Waiting list for Care Act Assessment (number of people)					466	461	284	330	388	•							

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					Coventry							Peer Group	West Mids	England	Rank - England	Rank - England	Quartile	Improvement
																		Outurn to move
Indicator	Brief Description	2017/18	2018/19	2019/20	2020/21	2021/22	2022-23	2023-24	% Change	Trend Line	Annual Trend	2022/23	2022/23	2022/23	2021/22	2022/23	2022/23	to next quartile
Domain 1 -	Enhancing quality of life for people with care and support ne	eds																
1A	Social care-related quality of life	18.7	19.1	19.2	N/A	18.9	18.6		-0.3		-	18.7	19.1	19	70	112	3	19
1B	Proportion of people who use services who have control over their daily life	70	78.5	75	N/A	73.7%	73.8%		0.1%		(-)	73.1	77.7	77.2	121	121	4	74.7
1C1A	Proportion of adults receiving self-directed support	88	87.8	88.3	88	86.8%	100%		13.2%		1	98.1	95.4	93.5	132	1=	1	=
1C1B	Proportion of carers receiving self-directed support	20	43.1	44.7	51	37.1%	100%		62.9%		1	85.3	85.4	89.3	143	1=	1	=
1C2A	Proportion of adults receiving direct payments	23	22.7	23.9	23	23.4%	23%		-0.7%		(-)	29.2	26.7	26.2	90	94	3	25.2
1C2B	Proportion of carers receiving direct payments for support direct to carer	20	43.1	44.7	51	37.1%	54%		16.6%		1	71	77.9	76.8	128	118	4	66.1
1D	Carer-reported quality of life	7.5	7.5	7.5	7.5	7	7	7	0%			7.1	7.2	7.3	94	N/A	3	7.2
1E	Proportion of adults with learning disabilities in paid employment	4 (27)	3 (19)	3.3 (24)	3 (23)	2.6 (19)	1.9 (15)		0	• • • • • • • • • • • • • • • • • • • •	(-)	3.6	3.2	4.8	111	128	4	2.7
1G	Proportion of adults with learning disabilities who live in their own home or with their family	78	79	78	80	77.5%	80%		2.7%		1	75.4	71.4	80.5	99	86	3	81.8
111	Proportion of people using services reporting they had as much social contact as they would like	45	47.3	42.3	N/A	41.7%	45%		3.3%		1	43.5	47.1	44.4	55	69	2	48.1
112	Proportion of carers who reported that they had as much social contact as they would like	38.2%	38.2%	38.2%	38.2%	24.6%	24.6%	25.8%	0%			28.4	29.4	28	103	N/A	3	26.7
1J	Adjusted Social Care-related quality of life - impact of Adult Social Care Services	0.39	0.391	0.408	N/A	0.439	0.423		-0.016	\-\	(-)	0.408	0.422	0.411	10	50	2	0.429
Domain 2 -	Delaying and reducing the need for care and support																	
2A1	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	18	18.9	32.7	25.8	35.1	25.9		-9	\mathcal{N}		15.6	17.8	14.6	147	141	4	17.8
	Number of admissions	42	45	79	62	87	56											40
2A2	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	684.3	768.5	766.5	634.1	810.5	728		-83	$\overline{\ \ }$	•	550.5	607.9	560.8	138	128	4	669.6
	Number of admissions	322	384	385	321	409	367											339
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2B1	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation (effectiveness of the service)	81	81.5	80.3	82	84%	81.1%		-2.9%		•	83.7	81.6	82.3	78	95	3	83.5
2B2	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)	4.6	3.8	4.5	6.5	6.9	6		-0.9		•	4.5	4.4	2.9	8	15	1	=
2D	Proportion of those that received a short term service during the year where the sequel to service was either no ongoing support or support of a lower level	74.7	72.3	66.8	60	65.1%	75.0%		9.9%		•	74.4	74.1	77.5	110	89	3	78.3
Domain 3 -	Ensuring that people have a positive experience of care and s	upport																
3A	Overall satisfaction of people who use services with their care and support	60	63.4	63.1	N/A	62%	60.5%		-1.5%		•	61.7	65.1	64.4	103	118	3	64.7
3B	Overall satisfaction of carers with social services	40.1%	40.1%	40.1%	40.1%	32.0%	32.0%	33.2%	1.2%			35.9	34.6	36.3	110	N/A	3	36
3C	Proportion of carers who report that they have been included or consulted in discussion about the person they care for	73.7%	73.7%	73.7%	73.7%	66.5%	66.5%	69.2%	3%			64.1	61	64.7	50	N/A	2	68.1
3D1	Proportion of people who use services who find it easy to find information about services	69%	65%	69.8%	69.8%	66%	70.5%		4.3%	$\bigvee\bigvee$	•	66.1	65.6	67.2	61	39	2	71
3D2	Proportion of carers who find it easy to find information about services	60.1%	60.1%	60.1%	60.1%	58.7%	58.7%	60.4%	1.7%	/		54.7	54.8	57.7	60	N/A	2	61.8
Domain 4 - I	Ensuring people are safe and protected from avoidable harm								,									
4A	Proportion of people who use services who feel safe	72	69.7	76.7	N/A	72%	69.9%		-2.1%		•	68.0	71.3	69.7	36	79	2	73
4B	Proportion of people who use services who say that those services have made them feel safe and secure	86	84	80.9	N/A	85%	87.4%		2.1%		•	85.4	89	87.1	87	77	3	87.7

LOCAL	Reviews for people in long term support for 12+ months
LOCAL	Waiting times for Care Act Assessmnet (average of days)
LOCAL	Waiting list for Care Act Assessmnet (number of people)

58.7%	67.0%	59.8%	42.5%	44.9%	49.2%
				146	114
				466	461